

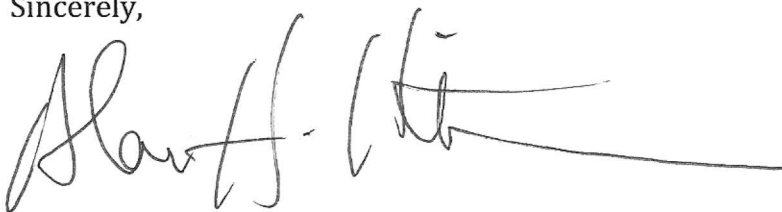
Dr. Alan Harbitter
1501 N. Highland Street
Arlington, VA 22201
December 3, 2009

Andy Riley
Enterprise Contracting Services
13944-G Willard Rd
Chantilly, VA 20151

Dear Andy,

As you know I have been a long time customer of yours and Enterprise Contracting. I'm not sure exactly when you first started on home improvement projects for me, but it is well over ten years. Over that period, I always came to you with my larger projects: a new enclosed deck, a refinished basement, and most recently a new garage, driveway, and powered gate. There is a reason that I keep coming back. Every project has been completed to my total satisfaction—on-time, on budget, and at a level of quality that always exceeds my expectation. I will never forget watching one of your foreman, Jim "Mitch" Mitchell supervising the laying of pavers on my driveway. I'd looked fine to me. But not to Mitch—he had your workers redo about half of the driveway until he was satisfied with the craftsmanship. That adherence to quality is really what sets you apart from your competition. I also appreciate your personal involvement. You're not happy unless I'm happy. Thanks Andy. I'll continue to call you for all of my major projects. And I'd be happy to recommend you to anyone considering Enterprise.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan Harbitter". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Alan Harbitter